OAKMAN GROUP

<u>Guest Refund Request Form</u>

Site Name:

Date of Transaction:

Time of Transaction:

Total Amount of Transaction:

Amount to be Refunded:

Reason for Refund

Customers Name:

First 6 Digits of Card Used:

Last 4 Digits of Card Used:

Was table Yeti used to take payment?   Yes   No

Till Receipt attached:

Additional Information:

General Manager Signature:

General Manager Date:

Area Manager Signature:

Area Manager Date:

Please return this form to refunds@oakmangroup.co.uk
Please note refund request can take up to 10 working days before the customer received their refund.

Processed by:

Process date: